

## Mental Motivation for Patients with Low Health and Finance Conditions Towards National Health Coverage and Hospital Upgraded Service Management in Law and Psychological Integration

Ahmad Hidayat<sup>1\*</sup>, Heri Kusairi<sup>2</sup>, Wirawan Pamuji<sup>3</sup>, Achmad Feryliyan<sup>4</sup>

<sup>1,2</sup>Universty of Bhayangkara Surabaya, <sup>3,4</sup>University of Yos Soedarso Surabaya

**Corresponding Author:** Ahmad Hidayat, [Ahmadhidayat0468@gmail.com](mailto:Ahmadhidayat0468@gmail.com)

---

### ARTICLE INFO

*Keywords:* Guidance Support, Affective Domain, Critical Patience

*Received :* 5 Ferbruary

*Revised :* 15 Ferbruary

*Accepted:* 20 March

©2025 Hidayat, Kusairi, Pamuji, Feryliyan: This is an open-access article distributed under the terms of the [Creative Commons Atribusi 4.0 Internasional](https://creativecommons.org/licenses/by/4.0/).



### ABSTRACT

Emotional Support is an adequate approach for all patients to heal them with self perseverance to domain their health mentally standard in addition in health physic condition with medication and it is required for Finance Support for the poor. The Research applies Descriptive Qualitative Methods with literature discussion in developing Domain of Affective Taxonomy in measuring health mental training design performed by doctor to patients at hospital in facing critical illness. Referred Health mental ability is very important for patience to deliver them pacified approach to create ability in facing reality about main simulation to keep them relaxed regarding acceptance of reality about their illness

## **INTRODUCTION**

Emotional Situation of many patients at hospital states a high valuable thing to implement for all critical patients with low life age prediction; it is therefore acquired for some human with a hope of life with fragile custom of the body. The Human Insurance Guidance can reflect the condition of illness as moreover it can affect human antibody of human and creates new further attack after previous illness. It can reflect mental situation when the mood of the patients feel discomfort and analyzed as mind attention when the doctor of hospital may not raise hand for the next recovery opportunity in curing patients for fixed periods.

Piaget as follow pertains an example as analyzed about the importance of mental support for children and adults regarding about transferring affected motivation. He states that transfer of knowledge must be intact to the need of learners as discussed as patients in this observation; it is therefore acquired additional therapy for psychology aspect for patients with high risk of death with complicated disease.

Culture for mannerism with adequate limitations of doctors of just diagnosing patients with medical purpose should be followed with way of motivation for patients with the matter due that rising their hope of life in facing their urgency of committing the best to create new adherent sides for staying with their remnants of life with joy and happiness with ignoring to their diagnose of illness.

It is assumed that, language of speaking of motivation can preserve functions of inspiration for all patients to mend them in making move of mind merely thinking about illness in that case, as Vygotsky declared in Suyanto 2007 that must be an assistant for improving patients insight for ignoring their illness due that the functions of its manners of speaking .

The provided mistakes about selecting certain methods occurred because of motivation to give a birth of hope of all patients are when the doctors may not stand for performing adequate ability to console and adjust mental of the patients to feel them as man of superiority to ignore any illness changed into a hope of life. Doctors also apply several methods with no specific goal for patients to reach. Materials diagnosed for the illness followed with completed diagnoses and recipients for drugs to heal them as not included with mental motivation referred from Wahyuni and Ibrahim 2012; 30 – 37.

As all media as the doctors apply for patients with critical conditions they learn and what then, not stressing just with medication but also further media to make sure the patients are recovered with mental condition in steady condition. The management can have an opportunity and supervised by doctor with high template of training knowledge as can rise a hope of patients not only considering for medication.

Without Ignoring healing standard medication of Doctors to patients as a need of motivation, Doctor may be a manager to measure medication dosage for patients in consuming drugs from the doctor as drug measurer to give a standard dosage for patients compared and referred to drug dosage from its analyze.

Generally, The Implication of its application may affect abandoned methods by several doctors to point that giving motivation for critical health condition patients, it is therefore they may assume, giving motivations are not referred to Doctor use of giving a training for patients to learn that, it may have a falsity to diagnose that drug consumption and healing motivation is not correlated, it is actually correlated when the medical treatment stops to perform further diagnose and handle for them.

Whereas in practical condition, doctor cannot be a side agent for giving an addition for separation motivation for support mental condition for low age period of life, it is integrated for health mental condition of patients with such as condition, therefore the doctor should make it realized for any problems of mental support criteria in many illness for patients with low life opportunity.

Basically, motivation with giving supports for critical patients intended for realizing joy and pleasure of them, it is therefore described as motivation to create undistracted mind of the patients as they could arrange a plan of their life not only thinking about their illness but also about their way of future.

Without Ignoring healing standard medication of Doctors to patients as a need of motivation, Doctor may be a manager to measure medication dosage for patients in consuming drugs from the doctor as drug measurer to give a standard dosage for patients compared and referred to drug dosage from its analyze as not only consumed for medication but also implemented as health for mental application registered with Health Insurance to support either finance and mental condition for poor patient.

Health Insurance or Social Security Guarantee Agency is a Health Guarantee Agency which was organized by Mr. Soesilo Bambang Yoedhoyono on December 31 2013 and began operating on January 1 2014 in order to develop the nation's health artery as health insurance that can improve overall public health in order to increase health rates. in society, but various phenomena of obstacles arise when developing Public Health in Indonesia, this is due to poorly organized administrative activities.

This observation is a study of how Health Insurance should provide services to the community, but there is still the possibility of difficulties in providing an administrative level in providing optimal services to the community because there are many obstacles in its services as the system is absolutely supervised by the law division and managed by Human Resource Division for Registration and performed in health service by doctors or medical staffs

Because in Article 34 Verse stated the entire poor and homeless covered by nation, therefore law is regarded to commit reaction for the matter with Hospital administration system to allow health for all. Reported in <https://www.kompas.id/baca/humaniora/2023/02/28/pembatasan-kuota-pasien-bpjs-kesehatan-diskriminatif> as the news state in a region of Indonesia has a matter of discrimination towards diagnosed patients about medical check at hospital indicated for minimizing amount of patients for service and finance abnormal reason.

As a learning process for the administrative system in Indonesia, Health Insurance or the Social Security Administering Body needs a way so that administrative services to the community are not hampered by something that hinders the service.

This form of research is based on literacy data which is then applied to the design of research development as an effort to deepen the material.

To obtain more accurate research, good literature data is needed in order to provide a development design for implementing the ideal form of administration so that services can be implemented more optimally.

## LITERATURE REVIEW

This Research is designed based on literature and reference from books, it allows researchers to define characters how hypothesis is concluded by applying the concept of research with certain steps and procedures as their way of General Application of this methods is predicted as Indication to create motivation affective taxonomy for illness critical patients

### Concept of Research

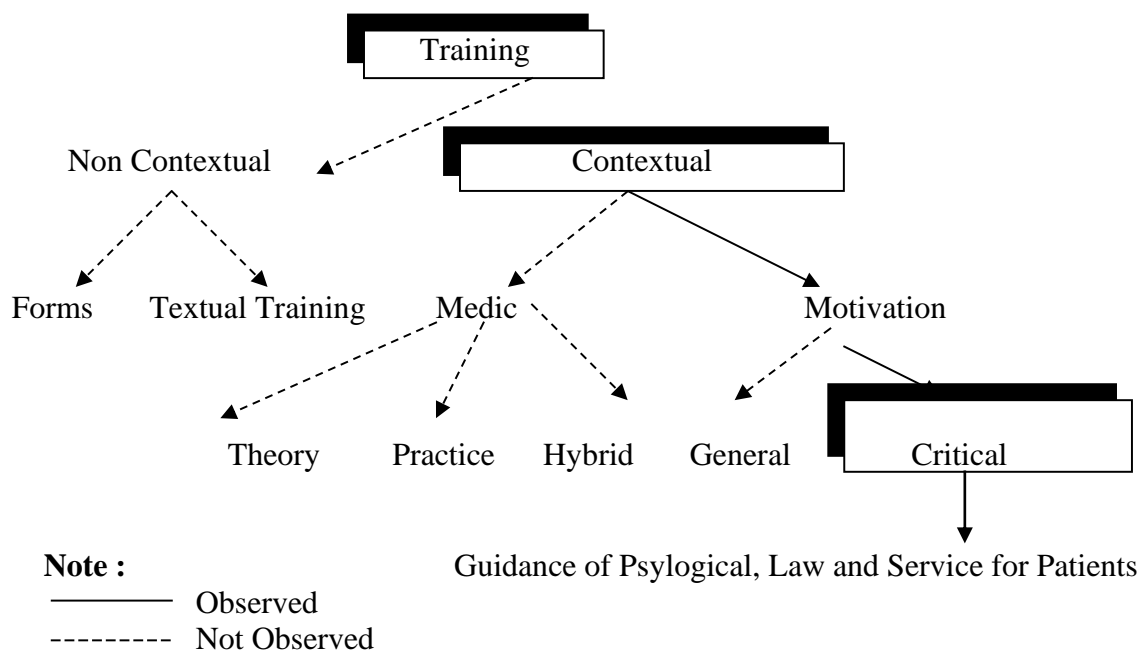


Figure 1. The Concept of Research

## METHODOLOGY

In this chapter, the discussion depends on the reliable and cohesion from the explaining. Therefore, there is one basic question reflected from the previous paragraph. How Mental Motivation for Low Period of Life Patients applied at Hospital by Doctor and Health Insurance Management by Human Resource Trainer followed by Law Supervision Agency for Health Condition for Patient Family.

The Objective of this research is to know about how is mental rise method for patients applied for standardized. The research analyzes about the process about How Mental Motivation for Low Period of Life Patients applied at Hospital by Doctor and Health Insurance Management by Human Resource Trainer followed by Law Supervision Agency for Health Condition for Patient Family.

The research is achieved to present and to support Affective Domain method for maintaining about how mental training for critical patients applied hoped that they can plan another way rather than considering their illness. The Research applies Descriptive Qualitative Methods in developing Domain of Affective Taxonomy in measuring and improving proper design in applying training to raise mental power of patients and Health Insurance Management by Human Resource Trainer followed by Law Supervision Agency for Health Condition for Patient Family.

Meanwhile, The Design is measured at the end of domain as the patients are able to consider them to create another activity rather than considering the illness and Health Insurance Management by Human Resource Trainer followed by Law Supervision Agency for Health Condition for Patient Family.

In a common way for training a mental ability of sustaining fear abolishment of illness, the way of degrading mental fear is to give a glance display for patients about an idea of life as anyone may have a privilege to provide it and gain it. and Health Insurance Management by Human Resource Trainer followed by Law Supervision Agency for Health Condition for Patient Family.

## **RESULTS AND DISCUSSION**

The provided mistakes about selecting certain methods occurred because of motivation to give a birth of hope of all patients are when the doctors may not stand for performing adequate ability to console and adjust mental of the patients to feel them as man of superiority to ignore any illness changed into a hope of life. Doctors also apply several methods with no specific goal for patients to reach. Materials diagnosed for the illness followed with completed diagnoses and recipients for drugs to heal them as not included with mental motivation referred from Wahyuni and Ibrahim 2012; 30 – 37.

As all media as the doctors apply for patients with critical conditions they learn and what then, not stressing just with medication but also further media to make sure the patients are recovered with mental condition in steady condition. The management can have an opportunity and supervised by doctor with high template of training knowledge as can rise a hope of patients not only considering for medication rather than mental support of them.

The approach is about training which is based on the following principles:

- a) Patients develop process associated with discovery and Affective Domain by observing, inferring, formulating hypotheses, predicting and communicating.
- b) Doctor uses a Training style which supports the processes of discovery and Affective Domain.
- c) Medical Record are not the sole resources for learning.
- d) Conclusions are involved in planning, conducting and evaluating their own training with the doctors as played a supporting role.

A number of language teaching approaches make use of discovery - based approaches to learning, particularly communicative language teaching for affective taxonomy. (Richards et al, 1993).

The Result of Discussion is regarded for Ultimate Observation in Discovery Research in changing patients mental condition stronger than before.

As Described with following steps psychology by doctor based on Krathwhol, et all, 1964:

Table 1. The Steps of Mental Training for Low Age Period Patient

<b>Doctor Steps of Training mental sustainability with Affective Taxonomy Domain</b>	<b>Domain</b>
1. The Doctor greets a patient with low recovery prediction with smile and the doctor sits down beside the bed of the patient and make a little dialogue	Receiving
2. The Doctor stimulates the patient to stand interaction to the doctor with interesting topic to speak not included with medical record or health condition from the patient until the patients stimulated with the doctor.	Responding
3. Then The doctor tries to explain about the value of life with touched affection that life is an important thing as the patient is trained as if their life were still long with the suggestion. And ask them to little bit ignore their illness.	Valuing
4. The Patients are stimulated to organize the idea of the training in concluding all of the doctor saying beside the bed.	Organizing
5. The Doctor has finally conducted the patients to argue and tell to the doctor about the importance of the life and the doctor will be able to train the patient walk around hospital as a therapy to	Characterizing

perform activity in ignoring illness for the patient with such condition.	
---	--

The Registration and Supervision are then actually guided for Patients with low age period and less finance condition by Law and Management Division

Table 2. The Steps of Registration Guidance for Patient with Low Age Period and Finance

<b>The Hospital Social or <u>Law</u> Division Responsibility For Poor Morale Treatment with National Insurance</b>	<b>The National Insurance of Hospital <u>Human Resources Supervision</u> of “ Morale Motivation of Illness”</b>
Receiving Service Insurance Coverage from patients and motivates them to register for hospital with standard or critical condition of them.	Receiving The Doctor Receipts and the family member is advised By Finance Human Resource Agent to sometime pay attention for Medical Drugs and Service Insurance Coverage
Responding for the patients Finance Condition and encourages the patient via patient family member to bring the patient with any conditions to the Hospital with Low Finance Condition for a Proper treatment.	Responding The Doctor Health Recommendation and The Law Supervisor advises to always careful for malpractice and report to the law supervisor if there are the errors of medical treatment
Valuing The Condition of patient, the Social Division asks the patient not to worry about the Condition as long as The Health Insurance is not expired and if it is expired, the Law Division with Social Purpose infers the patients for it .	Valuing The Doctors Advice and Mental Support for The Patients but The Finance Human Recourse Agency trains the Patient Family leads an additional Payment for Health Insurance uncovered and rejects the extension of cost during the treatment or after it. The Family patient is asked to report the case for Law

	Medical Agency and firmly trusted for the agency for extra bill registration.
Organizing the affective approach for the health record of the patients with Social Division assistant to allow patients having proper treatment.	Organizing the entire medication at Hospital and the family member is asked to create statement for Law agency about hospital service and quality, ensuring no malpractice there, and stated for Finance Health Advisor as no extra payment with unconditional cost for health service finance bill.
Characterizing the Hospital Service for the patient that all the poor and homeless are covered by the nation specially for health.	Characterizing to provide statement for the Doctors and Nurses about The Hospitality at Hospital Regarding about the Quality Service There.

It is assumed that, language of speaking of motivation can preserve functions of inspiration for all patients to mend them in making move of mind merely thinking about illness in that case, as Vygotsky declared in Suyanto 2007 that must be an assistant for improving patients insight for ignoring their illness due that the functions of its manners of speaking .

Emotional Situation of many patients at hospital states a high valuable thing to implement for all critical patients with low life age prediction; it is therefore acquired for some human with a hope of life with fragile custom of the body. The Human Insurance Guidance can reflect the condition of illness as moreover it can affect human antibody of human and creates new further attack after previous illness. It can reflect mental situation when the mood of the patients feel discomfort and analyzed as mind attention when the doctor of hospital may not raise hand for the next recovery opportunity in curing patients for fixed periods.

## **CONCLUSION AND RECCOMENDATION**

The main problem is not about the procedure, but about how the way of method system is not mere justified to one stop divergence but about selection what the method properly applied in several cases for patients with low life period at hospital, the doctor should guide the patients are out of fear in their illness as contrary, the doctor should immerse them for another activity realized them not considering about their illness for addicted time.

Affective Domain consists of searching new knowledge to gain and retrain data from the material, but it is still answered in Emotional Situation of many patients at hospital states a high valuable thing to implement for all critical patients with low life age prediction; it is therefore acquired for some human with a hope of life with fragile custom of the body will change illness condition as it may be applied for hospital.

## **ADVANCED RESEARCH**

This research is not impeccable during or after it applies as a result, The Psychomotor Taxonomy is required as new knowledge to gain and retrain data from the material, but it is still answered in Emotional Situation of many patients at hospital states a high valuable thing to implement for all critical patients with low life age prediction; it is therefore acquired for some human with a hope of life with fragile custom of the body will change illness condition as it may be applied for hospital as the patients could create their art and outcome during sickness.

## **ACKNOWLEDGMENTS**

This presents gratitude for all parties as supporting data and findings as the research is finally conducted for summation as follow:

1. Mr, Ir.Bachtiar Prabowo MM as Rector of Yos Soedarso University Surabaya.
2. Mr Ruslin, S.H.,M.H., selaku Dean of Faculty of Law University of Yos Soedarso Surabaya
3. Gratitude as delivered for Mr. Ahmad Hidayat Bachelor and Master from Law Discipline as a lecture from Law Faculty and Department University of Bhayangkara Surabaya, who gained an idea about health Insurance malpractice in Indonesia, Mr. Heri Kusairi from Economy Faculty, Management Department Universiy of Bhayangkara Surabaya Bachelor and Master from Management Discipline as he states that there must be a guidance and instruction for family of patients who are indicated for ill iteration and ignorance as required for drugs receipt guidance from this case, Mr Ahmad Feryliyan from Law Faculty and Department University of Yos Soedarso Surabaya from Law Bachelor and Notary Master Degree Who gained idea for Guidance regarding avoidance of inept service of hospital and built open report from citizens at hospital.

4. all of My Partners who are not definitely noted in this research

## REFERENCE

- Arikunto, Suharsimi. 2006. Prosedur Pendekatan Edisi Revisi VI. Jakarta :Rineka Cipta
- Degeng, I.N.S. 2008a Pedoman Penyusunan Metode ajar. Teknologi Pembelajaran P.P.S Universitas PGRI Adi Buana Surabaya.
- Degeng, I.N.S. 2008b Pengembangan Modul Pembelajaran. Teknologi Pembelajaran P.P.S Universitas PGRI Adi Buana Surabaya
- Freeman Diane Larsen. 1985. Techniques and Principles in Language Teaching. Oxfrod : Oxford Unifersity Press.
- Health Department Number 71 period 2013 about National Health Service
- Health Insurance Number 1 Period 2004 About National Health Registration  
mains a Health Assurance to create wealthy and health living in the future  
<https://kejari-ambon.kejaksaan.go.id/2022/07/27/pendampingan-hukum-dengan-bpjs-kesehatan>  
<https://www.kompas.id/baca/humaniora/2023/02/28/pembatasan-kuota-pasien-bpjs-kesehatan-diskriminatif>  
Indonesian Journal of Journal of Contemporary Multidisciplinary Research (MODERN) Vol. 2, Number. 5, 2023: 979-988
- Laws Number 11 Period 2009 About Social Wealth
- Laws Number 40 period 2004 About Indonesian National Health System
- Laws Number 12 Period 2013 Verse 5 Act (2) Encryption A about Health Assurance
- Laws Number 13 Period 2011 About Orphanage Coverage
- Laws Number 17 Period 2023 about health. The Laws refers for right of every citizen to accept physical and mental in according context
- Laws Number 24 Period 2011 about Social Assurance Implementation Board

Laws Number 40 about Social Assurance period 2004

Laws of President Number 59 Period 2024 Referred about third transformation  
presidential act number 82 period 2018 for Health Assurance

Pamuji, Wirawan,et al.2023. The Development of Community Language  
Learning in Improving Human Resource Excellence at Company.

Pamuji, Wirawan,et al.2024. Authentic Assessment Objective Working Standard  
Management Strategy Management Strategy for Supervisor with Law and  
Computerized Value . Indonesian Journal of Journal of Contemporary  
Multidisciplinary Research (MODERN) Vol. 3, Number. 4, 2024: 647-656

Pamuji, Wirawan,et al.2024. Basic Soft Skills for Law Mediators Development  
Couching with “ You Are My Figure”. Indonesian Journal of Journal of  
Contemporary Multidisciplinary Research (MODERN) Vol. 3, Number. 2,  
2024: 287-296

Pamuji, Wirawan,et al.2024. Scarecrow Educational Tourism Management  
Training for Staff Candidates at Plantation Area. Indonesian Journal of  
Journal of Contemporary Multidisciplinary Research (MODERN) Vol. 3,  
Number. 1, 2024: 9-16

Presidential Act Number 99 Period 2017 about Primary Policy for Family Wealth  
Initiative Implemented Movement

Presidential Laws Number 82 Period 2018 about Health Assurance

Taksonomi dan Tujuan Instruksional, Tim Pelatihan dan Pengembangan  
Pendidikan (P3) LLDIKTI VII Jawa Timur.

Verse 5 act (2) Encrypted A resembles National Health Insurance functioned for  
Health Social Programmed Implementer